

**North Valley Neurosurgery**  
**Kimberly A. Page, M.D., F.A.C.S.**

1388 Court Street, Ste. H  
Redding, CA 96001

Telephone: (530) 246-2207 Fax: (530) 243-6835

**FINANCIAL POLICY**

North Valley Neurosurgery is committed to providing the highest level of neurosurgical care to all of our patients. Dr. Page participates with most insurance companies and is happy to submit claims on your behalf. As a courtesy, we will work with your insurance company to ensure that you receive all benefits due to you. However, most insurance plans do not pay 100% of the claim and any unpaid balance will become your responsibility. We encourage you to verify with your insurance whether or not Dr. Page is a participating provider. If Dr. Page is not a participating provider, please feel free to contact our office and we will be happy to work with you on a case-by-case basis.

Patients who have medical insurance should be aware that any services rendered are the responsibility of the patient, not the insurance company; and as such, it is your obligation to know the terms and conditions of your policy and to provide our office with any and all information necessary to process your claims.

Most insurance plans have copays, coinsurances, and/or deductibles which are due before they will reimburse any charges on your behalf. The office will verify your insurance eligibility and benefits based on the information provided to us prior to your appointment as this will inform us of what your responsibility will be prior to your visit. Our office will then collect your portion at the time services are rendered, so please be prepared to pay this when arriving to your appointment. If you cannot afford to pay at the time services are rendered, we may have to reschedule your appointment at an additional fee charged to you. This too will be determined on a case-by-case basis.

Patients who do not have insurance are expected to pay at the time services are rendered. If you elect to pay the amount due in cash, our office has a cash pay discount and we will notify you in advance of what the expected charge will be. For your convenience, we also accept cash, checks, and most major credit cards. Payments can be made in person, on our website, or over the phone.

Prompt payments are appreciated and accounts will be addressed based on your individual need. If a payment plan is necessary, you will need to sign a payment agreement prior to any services being rendered. You must agree to a minimum payment, and if not paid on a consistent monthly basis, the account may be sent to a collection agency. Patients who are sent to collections are discharged from the practice and will need to establish care elsewhere.

If you have any questions about this financial policy, please contact our billing department at (530) 246-2207 ext. 220.

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Patient Name

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Patient/Representative Signature

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Date